

CHAPTER 4

II. VARIATION IN SELF-ASSESSED PERFORMANCE OF KEY ACTIVITIES BY SIZE OF POPULATION SERVED

The percentage of agencies in each population group rated as performing very well and cutting edge was reviewed to determine if, as a group, particular sized agencies performed substantially better. The following lists identify key activities reportedly performed very well or better if the percentage of agencies in one group exceeded all other groups by at least 5%. Generally it appears that the largest agencies are the strongest group in performing assessment and policy development functions while agencies serving populations from 40,000 to 80,000 are the strongest group in the core function of assurance.

The percentage of agencies serving greater than 80,000 populations exceeded the percentage in all other groups in self rated performance of the following 15 key activities:

ASSESSMENT

- Designing and conducting assessment activities
- Developing standards and methods for collecting data
- Determining health status
- Identifying and assessing trends
- Drawing inferences from data
- Analyzing community needs and available resource

POLICY DEVELOPMENT AND PLANNING

- Leading the community to identify community priorities and desired outcomes
- Formulating and prioritizing alternative solutions
- Developing strategies to achieve desired outcomes
- Reviewing policy and procedure within legal authority
- Involving community in development of policy
- Identifying legal authority
- Translating adopted policy into operating procedure

ASSURANCE

- Conducting disease surveillance
- Assuring an adequate supply and distribution of provider services

The percentage of agencies serving populations ranging from 40,001 to 80,000 exceeded the percentage in other groups in self-rated performance of the following 14 key activities:

ASSESSMENT

- Examining health resource capabilities
- Developing and maintaining data system infrastructure

POLICY DEVELOPMENT AND PLANNING

- Identifying need for new policy
- Identifying cost and effects of proposed strategies

ASSURANCE

- Achieving compliance with public health laws for protection and licensure
- Promoting awareness of potential and real disease threats
- Assuring prevention efforts for communicable disease
- Assuring communities have information, resources, and strategies to protect health
- Assuring access to culturally appropriate information about health care options
- Assuring that health care providers have access to ongoing training
- Assuring access to personal health and safety services
- Assuring populations have access to outreach services
- Assuring populations have access to service coordination
- Assuring infrastructure supports the reduction of barriers to access to services

The percentage of agencies serving populations ranging from 20,001 to 40,000 exceeded the percentage in other groups in self-rated performance of the following key activity:

ASSESSMENT

- Identifying community and agency resources

For the remaining 16 core functions not included among those listed above, self-rated performance by a particular group does not substantially exceed other groups of agencies.